ARIZONA BOARD OF APPRAISAL



15 S. 15th Ave., Suite 103A Phoenix, Arizona 85007 (602) 542-1558 Fax (602) 542-1598 Email: info@azboa.gov Website: www.boa.az.gov

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ARIZONA BOARD OF APPRAISAL

March 4, 2014

Mr. Leon Scott Cluff 20934 E. Ocotillo Road # 1076 Queen Creek, AZ 85142

Re: Board of Appraisal Case No. 3639

Dear Mr. Cluff,

As you know, the Board received a complaint against you for the appraisal you preformed on a single family residence located at 3050 E. Fruitvale Ave., Gilbert, AZ with an effective date of value of July 1, 2013.

At its February 21, 2014, monthly meeting, the Board of Appraisal met to discuss this case. In addressing this matter, the Board reviewed the complaint, your response thereto, the appraisal, the supporting workfile, and the Investigative Review.

The Board concluded that the cost figures for the detached casita represent a cost of \$209/SF. This figure is twice the cost associated with the main house construction and there is no support for this estimate. The guest house livable area is reported inaccurately and double counted. In addition, there are no time adjustments in a market that is identified as improving and the lack of time adjustments significantly affect the credibility of the assignment results. Site improvement adjustments are not analyzed properly. Further, the solar electric system contributory value is not supported by any data in the workfile and the description of the system is lacking and inadequate. Overall, the noted errors indicate a lack of understanding of appraisal methodology and resulted in a report that is not credible and is misleading.

The Board finds that your appraisal development and reporting violate the following standards of the Uniform Standards of Professional Appraisal Practice (USPAP), 2012-2013 edition:

Standards Rule 1-1(a) and (b); Standards Rule 1-4(a) and (b)(ii); Standards Rule 2-1(a) and (b); Standards Rule 2-2(b)(viii) and Standards Rule—Competency

Pursuant to Arizona Administrative Code (A.A.C.) R4-46-301 and the Board's Substantive Policy Statement #1, the Board considers these violations to amount to a Level II Violation. In lieu of further proceedings, and pursuant to Arizona Revised Statutes (A.R.S.) §32-3632(B) and A.A.C. R4-46-301(C), the Board is willing to resolve this matter with a letter of due diligence, if you agree to remedy these violations through exercising greater due diligence and by successfully completing a seven (7) hour course in Complex Properties; a seven (7) hour course in Green Appraising and

the seven (7) hour 2014-2015 USPAP Update course. The coursework must be completed within six (6) months from the date of this letter as shown at the top of the first page. A list of approved remedial and disciplinary education courses is on the Board's website for your convenience in locating the appropriate course(s). The education may not be used toward your continuing education requirements for renewal during your next licensing period except that the 2014-2015 USPAP Update course may be used to satisfy your continuing education requirement. You must submit proof of completion of the coursework to the Board within thirty (30) days of completing the coursework.

A letter of due diligence is a disciplinary action and is a matter of public record in your Board file and may be used in any future disciplinary proceedings. By signing below, you acknowledge that you have read and understand this letter of due diligence. You have the right to consult with legal counsel regarding this matter, and have done so or choose not to do so.

By signing this letter of due diligence, you are voluntarily relinquishing your right to an informal hearing, formal hearing, and judicial review in state or federal court with regard to the matter herein.

Upon signing this letter of due diligence and returning it to the Board, you may not revoke acceptance of this letter of due diligence. In addition, you may not make any modifications to this letter of due diligence. Any modifications to this letter of due diligence are ineffective and void unless mutually approved by you and the Board.

If any part of this letter of due diligence is later declared void or otherwise unenforceable, the remainder of the letter of due diligence in its entirety shall remain in force and effect.

If you fail to comply with the terms of this letter of due diligence, the Board may properly institute proceedings for noncompliance, which may result in suspension, revocation, or other disciplinary and/or remedial actions. By signing this letter of due diligence you are agreeing that any violation of this letter of due diligence is a violation of A.R.S. § 32-3631(A)(8), which is willfully disregarding or violating any of the provisions of the Board's statutes or the rules of the Board for the administration and enforcement of its statutes.

If you agree to accept this letter of due diligence, please execute this document by your signature below. Please return the original signed document to the Board at 15 South 15th Avenue, Ste. 103A, Phoenix, Arizona 85007, on or before **April 4, 2014.** If you do not return this original document on or before the specified date, the Board may conduct further proceedings, including but not limited to a formal hearing before the Office of Administrative Hearings.

Sincerely,

Debra Rudd

Executive Director

ACKNOWLEDGED AND AGREED

Leon Scott Cluff, Respondent

c: Jeanne M. Galvin, Assistant Attorney General

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